

## Trade Terms & Conditions by Edinburgh Honey Co.

### Payment Terms

If you have an established account, our terms are 14 days from invoice date. If you do not have a credit account, your order will only be processed once full payment has been received on a proforma basis.

Payment should be made via BACS, alternative payment methods can be used but fees may apply.

Penalties for delay of payment is 8% per month.

Credit accounts can be applied for after 2 orders, please contact sales@edinburghhoney.co.uk to apply.

### 3th Party Online Sales Disclosure

You are not allowed to sell any of our products, on any online marketplaces or retail website without prior written consent.

### Delivery Dates & Lead Time

For standard orders, we aim to dispatch within 3-5 working days from order confirmation (or payment received on pro forma orders), however lead time may vary depending on volume, season and location.

As we do not send out order confirmations with anticipated delivery dates, if your order is urgent we ask that you call us to discuss your needs. Where delivery dates are given, they are given in good faith and in the event of a delivery date delay, we will not be liable for any consequences of such a delay and shall remain entitled to deliver the goods to you and to receive payment for them.

Edinburgh Honey Co.  
178 Easter Road  
EH7 5QQ  
W: [www.edinburghhoney.co.uk](http://www.edinburghhoney.co.uk)  
T:01316295437  
M:hello@miod.co

### Delivery Information

Standard UK mainland orders over £250 ex vat will receive free carriage, and orders under will have a £10 ex VAT delivery charge. Edinburgh and Lothians have free delivery on orders over £150.

### Stock Availability

We aim to keep most products in stock, but in the event that stock is not available there may be a delay in fulfilling your order.

### Samples

Samples are charged at £13 inc VAT, this includes 3 of 120g jars of your choice and mainland UK delivery (International delivery will be extra).

### Shelf Life

All of our honey products are sold with a minimum 2 year BBE date.

### Returns, Refunds and Collections

Goods should be inspected at the time of delivery and any damages or shortages must be reported within 3 working days of receipt of the goods for credit to be given. Photographs of damaged goods should always be supplied, and goods may be requested to be returned.